

WARRANTY

Bronze Hardware

Mechanical Warranty

Ashley Norton Inc. extends a 10 year mechanism warranty to the original residential purchaser, providing the product has been installed in strict accordance with our installation instructions. The only obligation of Ashley Norton Inc. will be to repair or replace the defective product or parts upon presentation, together with proof of purchase dated within the warranty period. We assume no liability for any labor charges regarding the removal or reinstallation of the products; nor will we cover any freight, postage, or handling expense. This warranty does not cover damage caused by accident, misuse, abuse, tampering, extreme climatic conditions, improper installation or products used in commercial applications.

Finish Warranty

Our bronze patinas are 'living finishes' and may lighten, highlight, oxidize or rub off in places due to frequency of use; therefore, such events do not constitute a defect.

Thus Ashley Norton Inc., cannot guarantee our Bronze and Matt Black finishes and therefore, Ashley Norton Inc. will not have any obligation to repair or replace such finishes under this warranty.

Exclusion of Incidental and Consequential Damages

In no event shall Ashley Norton be liable for any incidental or consequential damages arising from the sale or use of our products. We assume no liability for any labor charges regarding the removal or reinstallation of the products; nor will we cover any freight, postage, or handling expense related to the product. The only obligation upon Ashley Norton Inc. will be to repair or replace the defective product or parts upon presentation, together with proof of purchase dated within the warranty period.

Brass Hardware

Residential Warranty

Ashley Norton Inc. extends a 10 year mechanism warranty to the original residential purchaser, providing the product has been installed in strict accordance with our installation instructions. The only obligation of Ashley Norton Inc. will be to repair or replace the defective product or parts upon presentation, together with proof of purchase dated within the warranty period. We assume no liability for any labor charges regarding the removal or reinstallation of the products; nor will we cover any freight, postage, or handling expense. This warranty does not cover damage caused by accident, misuse, abuse, tampering, extreme climatic conditions, improper installation or products used in commercial applications.

Finish Warranty - External Use

Lacquered finishes will deteriorate when exposed to the atmosphere, particularly salt air, direct sunlight and pollution. Plated finishes will endure these conditions longer than lacquered finishes, however even these will not remain unaffected by the environment. Our oil rubbed finishes are living finishes and will age naturally. Ashley Norton cannot guarantee finishes where used externally.

Finish Warranty - Internal Use

When used internally, Ashley Norton Inc. extends warranties as indicated below to the original residential purchaser and limited to the location where the product was originally installed. The finish warranty does not cover scratches, abuse, mis-use, accident, external use, or where the product has been used in a commercial application.

Our Dark Oil Rubbed (8/DOR) and Venetian Bronze (6) patinas are 'living finishes' and may lighten, highlight, oxidize or rub off in places due to frequency of use; therefore, such events do not constitute a defect. Our Polished Nickel (4B/PNI) and Unlacquered Brass (3U) finishes are not lacquered and may tarnish due to environmental exposure. Thus Ashley Norton Inc., cannot guarantee our Dark Oil Rubbed (8/DOR), Venetian Bronze (6), Polished Nickel (4B/PNI) or Unlacquered Brass (3U) finishes and therefore, Ashley Norton Inc. will not have any obligation to repair or replace such finishes under this warranty.

Door Hardware Finish Code	Cabinet Hardware Finish Code	Finish Name	Warranty Interior Use Only
2		Satin Chrome	10 Years
3		Polished Brass	10 Years
3S	MSB	Satin Brass	10 Years
4	GSN	Satin Nickel	10 Years
4B	PNI	Polished Nickel	No Warranty
6		Venetian Bronze	No Warranty
8	DOR	Dark Oil Rubbed	No Warranty
9	PCH	Polished Chrome	10 Years
3U		Unlacquered Brass	No Warranty
BK	BLK	Flat Black	10 Years

Exclusion of Incidental and Consequential Damages

In no event shall Ashley Norton be liable for any incidental or consequential damages arising from the sale or use of our products. We assume no liability for any labor charges regarding the removal or reinstallation of the products; nor will we cover any freight, postage, or handling expense related to the product. The only obligation upon Ashley Norton Inc. will be to repair or replace the defective product or parts upon presentation, together with proof of purchase dated within the warranty period.